Portal User Guide Submitting a Loan Revised 07/15/2025







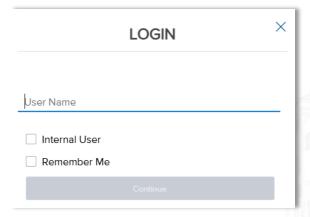
Introduction:

This quick reference guide outlines the new file submission process through the TPO portal.

Submitting a loan through the Correspondent Portal:

Step 1: Log into the ACC Encompass Correspondent portal. www.acccorrespondent.com





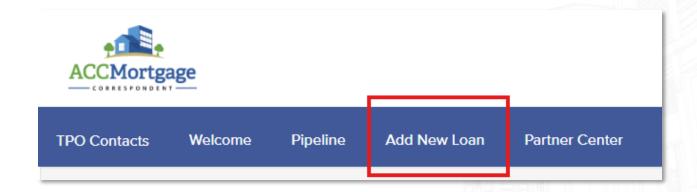
DO NOT click "Internal User"



Step 2: Click on TPO User, search for the LO and click on the LO Name.

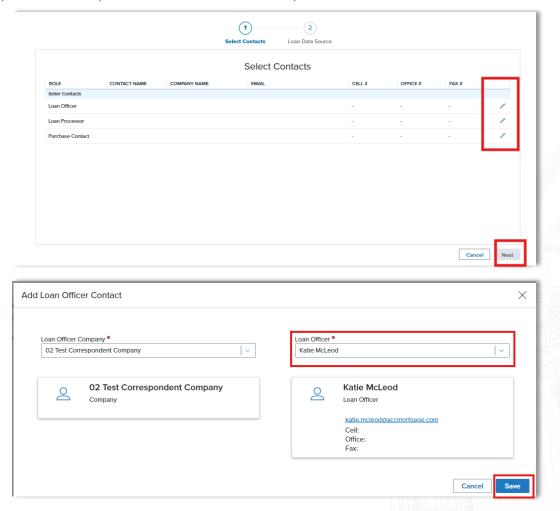


Step 3: Click on "Add New Loan"



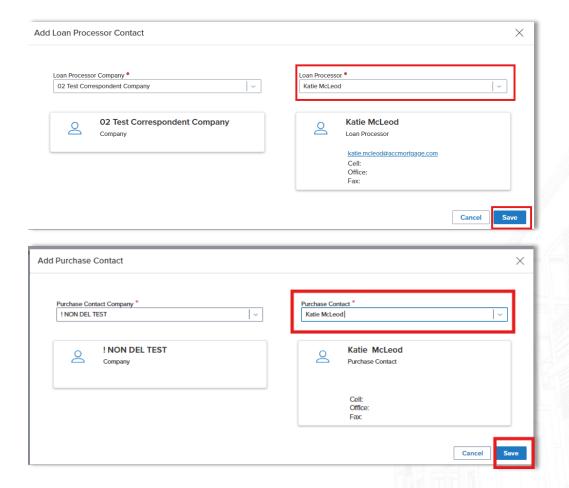


Step 4: Select the LO, processor and purchase contact from the drop-down menu then click "Next".



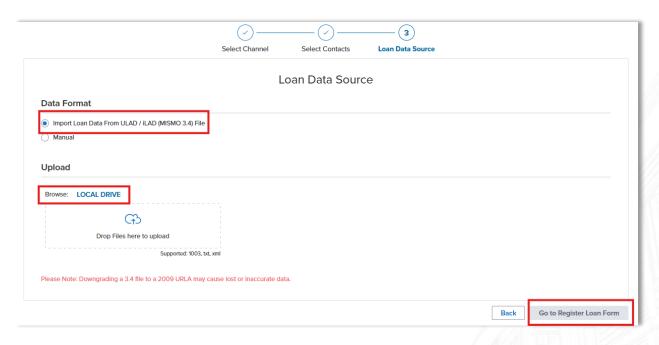


Step 4: Continued





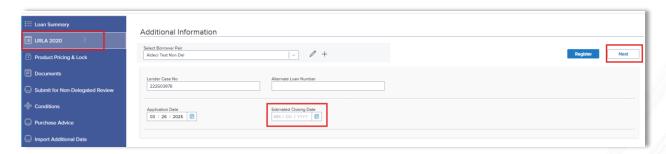
Step 5: Import the FNMA 3.4 file



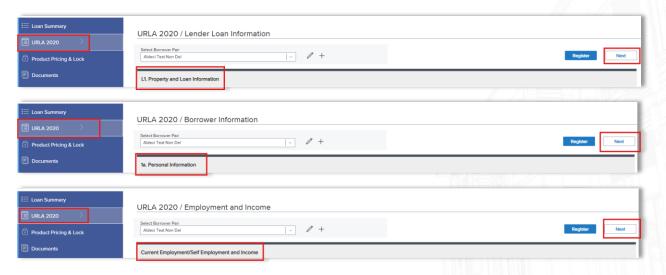
Click "Go to Register Loan form"



Step 6: Complete Registration: add/correct application date and add estimated closing date then click "Next"

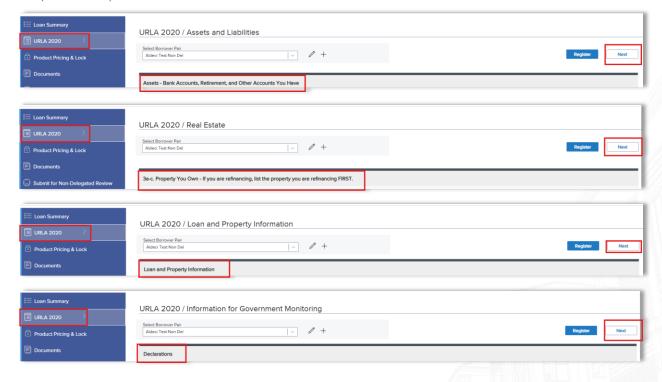


You will continue to navigate through the URLA 2020 - please review each screen for accuracy and add any additional information which may not have transferred with the 3.4 file.



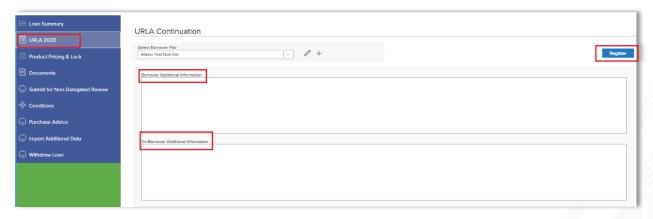


Step 6: URLA 2020 (continued)





Step 6: URLA 2020 (continued)



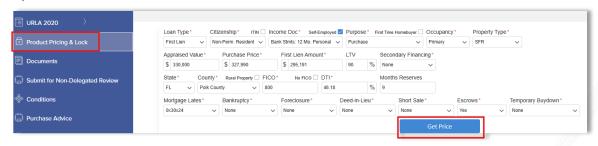
Once you have reviewed each screen for accuracy, please click "Register"

NOTE: This does not mean the loan has been submitted to ACC underwriting. Please continue to follow the steps in this guide to fully submit the loan for underwrite.



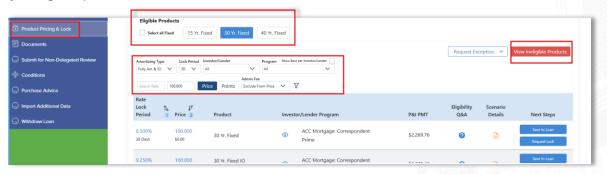
Step 7: Click on the Product pricing and Lock tab

NOTE: Some information will automatically fill in from the 3.4 file, please add any additional information required for pricing. Each section with a * is a required field.



By clicking "Get Price" this will pull up a list of eligible products. From this screen you can adjust the product/pricing information to see various options.

You can also view any ineligible product information here.



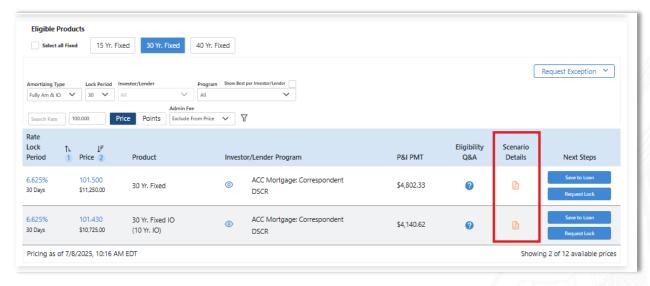
Once you have chosen the product/pricing you may lock from this screen or float and just save the pricing information to the loan. (see next screen for how to save the pricing document)

NOTE: You will need to choose one of these options to proceed.



The Prequal/pricing information must be saved and uploaded to the loan.

To save this document to the loan click "Scenario Details"

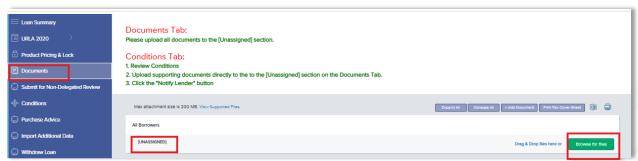


This box will populate—complete the reason for download:



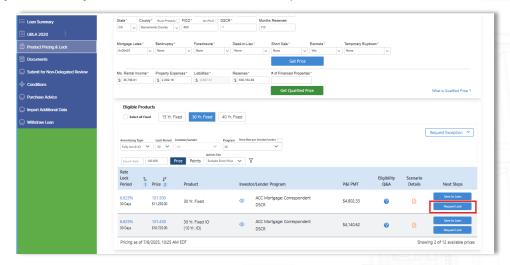


Once downloaded the prequal will need to be uploaded into the documents tab along with the rest of the required submission docs.



To lock the loan, click "request lock"

NOTE: it is recommended you contact your AE for assistance with this process.





This screen will populate, answer the questions to the best of your ability and click "Save".

ACC will provide you with a lock confirmation.

Eligibility Q&A	×
The transaction is subject to a declining market per appraisal. Yes No	
The transaction includes Non-Occupant Co-Borrowers. Yes No	
Is the borrower utilizing P&L Only documentation? Yes No	
Borrower is able to comply with the acrage requirement (Primary/SH Max 20 Acres & N Yes No Not Eligible, Request Exception	IOO Max 2 Acres).
Is the property subject to Prepayment Penalty? Yes No	
Cancel	a Save



Step 8: Click on the documents tab and upload the minimum required documents for submission as listed on the submission checklist.

Non-Del-Submission-Form-v03.27.2025-fillable.pdf

NOTE: ALL documents should be split out/labeled and uploaded to the "unassigned" section.



Step 9: Click "Submit for Non-Delegated review" and ensure the information on the screen is accurate. (You can toggle back to previous screens by clicking on the blue list of forms on the left side of the screen.)

Click "Confirm"



NOTE: Failing to complete this step will result in the loan not being submitted to underwriting



You will receive this confirmation in the right-hand corner of the screen:



Congratulations! You have successfully submitted your loan to ACC!